

NATURAL LANGUAGE PROCESSING FOR SENTIMENT ANALYSIS IN SOCIAL MEDIA

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With deep gratitude, this book is dedicated to the Almighty God, whose divine guidance, along with the unwavering support of my family and friends, has brought this creation to life.

Preface

This monograph, titled "Natural Language Processing for Sentiment Analysis in Social Media," delves into the fascinating domain of sentiment analysis and explores how advanced natural language processing (NLP) techniques can be harnessed to uncover valuable insights from social media data. Sentiment analysis, also known as opinion mining, is a rapidly evolving field within NLP that deals with the identification and interpretation of emotions, attitudes, and opinions within written texts. The explosive growth of social media platforms has provided researchers, businesses, and individuals with an unprecedented opportunity to tap into the collective sentiment of vast user communities.

The primary objective of this monograph is to provide a comprehensive journey through the various components of sentiment analysis in social media. It begins by laying the foundation of NLP principles, delving into the underlying techniques that enable computers to understand and interpret human language. Through a combination of theoretical explanations and practical examples, readers gain a clear understanding of the challenges and possibilities that arise when dealing with unstructured, informal text from social media sources.

We would like to express our sincere gratitude to all those who have contributed to this monograph's creation, directly or indirectly. May it foster a deeper appreciation for the power of natural language processing and inspire readers to harness this power responsibly and ethically to make the world of social media a more insightful, empathetic, and positive space.

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The monograph “**Natural Language Processing for Sentiment Analysis in Social Media**” makes a key contribution to social media research by highlighting that relying solely on sentiment analysis for customer insights might be less effective than human analysis of consumer conversations. This monograph emphasizes the potential superiority of Natural Language Processing (NLP) over traditional sentiment analysis, offering valuable insights for enhancing social media monitoring practices. By incorporating various aspects like different parts of speech, dimensionality reduction, proper model training, and noise-free data, the proposed model achieves improved sentiment analysis performance. Although acknowledging limitations, such as the need for varied datasets, the study underscores NLP's potential for enhancing sentiment analysis on social media.



Mrs. C. P. THAMIL SELVI, Associate Professor, Head of the Department, Computer Science and Engineering, PPG Institute of Technology, Coimbatore. She completed B.E (CSE), ME (CSE), MBA.,M.S (IT), PGDMM. She has 19 years of teaching and 11 years of industry experience. Her primary research areas encompass Artificial Intelligence, Big Data, and Internet of Things. She has made three world records. She developed the highest number of websites using Word Press within a span of two hours with the participation of over 500 students. She is an applicant for five idea patents and has been granted a design patent. She has shared her expertise as a guest lecturer in numerous institutions and industries and recognized as a motivational speaker. She has authored more than 20 research papers, published in reputed National and International journals.



Mrs. K. SELVA SHEELA MCA, ME (Ph.D), working as an **Assistant Professor** in the Department of Artificial Intelligence and Data Science at **KGIS, Institute of Technology, Coimbatore.** She is doing research in social network analysis using Big data domain. She completed her MCA in Vivekananda College of Arts and Science for women. She did her ME in Arulmigu Meenakshi Amman Engineering College in Kanchipuram. She have more than 18 years of teaching experience in academic and research. Her research interest includes Big data, Opinion Mining, Artificial Intelligence and Distributed Computing. She has 10 international Publications and present more than 15 papers in National and International Conferences.



Ms. Hanshika Ponraj is doing her B.Tech In Textile Technology at **Bannari Amman Institute of Technology, Sathyamangalam, Erode, Tamil Nadu, India.** She is interested in Artificial Intelligence and Big Data applications to Textile technology. Notably, She had made a presentation on the topic of "Bio Robotics" in Indian Institute of Information Technology, Design and Manufacturing (IITDM), Kanchipuram, Tamilnadu. She is doing her research in Artificial Intelligence-Textile Technology.



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